

DRAFT The Last Harvest Audience Guidelines

Hello,

We're looking forward to welcoming you to The Sanctuary Theatre at Soulton Hall for The Last Harvest. We're writing to you with some information ahead of this outdoor performance about access, Covid-19 guidelines and clothing. Your safety and wellbeing while with us is paramount therefore the event has been specifically designed to ensure social distancing at all times.

PERFORMANCE

- Please arrive at Soulton Hall at 6pm and not before. We'll check you in at a table by the car park and it's a short 15 minute walk to the place the performance will begin at 6.30pm.
- You don't need to print tickets, simply give the name the booking was made under at the door and you will be directed by our team
- The Last Harvest will run without an interval for approximately 70 minutes
- The production is a promenade performance and will involve audience members moving around the farm on uneven surfaces and standing throughout the performance

CLOTHING AND THINGS TO BRING WITH YOU

- Please bring and wear a face covering for the duration of the performances. This may be a mask or visor. If you are unable to wear a face covering do let us know when you arrive. All NYT staff will be wearing masks.
- Please wear a hooded waterproof jacket or coat, all audience members will be given headphones to wear for sections of the performance. If you don't had a hooded jacket a shower cap will be provided
- Please wear outdoor shoes suitable for walking on a farm
- Please check the weather forecast before your arrival and dress accordingly including warm clothing for this outdoor performance.
- The show will go ahead regardless of the weather. In the unlikely event that a show is cancelled due to adverse weather that impacts the safety of the event a refund of the face value ticket price will be processed within 14 days of the event date.

ACCESS

- If you have any access requirements and/or require a BSL interpreter please contact us on joe.duggan@nyt.org.uk as soon as possible. We'll be happy to answer any questions, arrange an interpreter if requested and provide assistance. Please note all audience members will be provided with over the ear headphones to wear during sections of the performance.

COVID-19 SAFETY MEASURES

Measures will be in place to ensure that the performances comply with all Covid-19 related guidelines and recommendations and audiences are able to enjoy the production safely. The safety of our audience, cast and staff are our top priority.

- Social distancing will operate at **1m+** during this outdoor performance.
- Hand sanitiser will be available for use at the entrance

- Under the latest local government guidance, groups can be **no larger than 6**
- Please be aware that though toilets are available on site, access to toilets is limited to ensure social distancing can be maintained.
- All our staff have been equipped with the necessary PPE, they are on hand to answer any questions you have and are committed to ensuring your time with us is safe and enjoyable.
- If you're showing symptoms of COVID-19 or live with someone that is please do not attend the event. Equally if you feel unwell at any point during your time with us, please alert a member of staff immediately who will be able
- For track and trace purposes we will keep on record the name and email of the person who made the booking for 21 days. The person who made the booking should inform other members of their booking if a covid incident is reported. Email info@nyt.org.uk with any questions.
- This event is subject to ongoing government guidelines and approvals during these unprecedented times. In the event of cancellation due to Government regulations we will process a refund of the face value of the ticket. Refunds will be received within 14 days of the event date.

More information about the venue and safety measures can her found here:

<http://www.soultonhall.co.uk/page/333/outdoor-theatre.htm>

Information on how to find the venue can be found here:

<http://www.soultonhall.co.uk/page/72/directions.htm>

Additional information and any updates will be posted on www.nyt.org.uk/thelastharvest

Email joe.duggan@nyt.org.uk with any questions