

Terms and Conditions

The following terms are applicable to NYT Auditions, Interviews, Courses and Masterclasses

1. General Conditions

- 1.1. NYT does not provide participant supervision outside of course hours. Course hours are usually defined as 10:00 – 13:00 and 14:00 – 17:00/18:00. For auditions course hours are defined as 10:00 – 13:00 and then an additional 10 minute individual afternoon interview/ audition.
- 1.2. Places will be awarded on a first-come, first-served basis.
- 1.3. NYT reserves the right to amend, withdraw or cancel any of the courses described in the publication.
- 1.4. In the event of NYT withdrawing or cancelling an Audition, Interview, Course or Masterclass, full fees will be refunded or an alternative option provided.
- 1.5. Auditions, Interviews, Courses and Masterclasses will only run if we receive the minimum amount of applicants required to viably run the activity.
- 1.6. Participants who do not attend Auditions, Interviews, Courses and Masterclasses because of illness, personal, educational or professional commitments, transportation delay or failure, inclement weather or unforeseen circumstance are not entitled to refunds unless they adhere to the time scales laid out in clause 5.
- 1.7. In the event of NYT withdrawing or cancelling an Audition, Interview, Course or Masterclass as a result of force majeure including but not limited to strike, labour dispute, accident, act of war, act of God, fire, flood or other emergency condition such as W.H.O enforcement, participants are not entitled to refunds unless they adhere to the time scales laid out in clause 5. NYT may offer a discretionary refund but NYT does not guarantee transfers or refunds in any case.

2. Transfers

- 2.1 Auditions, Courses and Masterclasses are non transferable. Applicants cannot transfer their purchase to another date, series or year. Purchases are valid for specific dates, venues and the named activity only.

3. Deferrals

- 3.1 We are unable to defer places on any NYT activity including Auditions, Interviews, Courses or Masterclasses.

4 Cancellation

- 4.1 2.1 To cancel your place on an Audition, Interview, Course or Masterclass, you must inform us in writing by emailing auditionsandcourses@nyt.org.uk notifying us of your decision to cancel your contract by way of a clear statement. A template sentence is below.

I (Insert name) wish to cancel my place on (Insert Audition, Interview, Course or Masterclass name) taking place on (Insert dates of audition, interview, course or masterclass) at (Insert venue name)

5 Refunds

5.1 Subject to Clause 2, the following refund policy applies for Courses Masterclasses:

Cancellation made 30 calendar days or more prior to the commencement of the Course or Masterclass	100% refund mins a £1.50 administration fee
Between 29 and 15 calendar days prior to the commencement of the Course or Masterclass	35% refund mins a £1.50 administration fee
Within 14 calendar days of the commencement of the Course or Masterclass	No refunds available

5.2 Subject to Clause 2, the following refund policy applies for Auditions and Interviews:

Cancellation made 30 calendar days or more prior to the commencement of the audition or Interview	100% refund mins a £1.50 administration fee
Cancellation made within 29 calendar days of the commencement of the audition	No refunds available

Should you be facing significant financial hardship, and are unable to raise the funds to purchase an alternative audition slot, you may be eligible to apply for a bursary to cover the cost of an alternative audition or interview. We will review your application and should you meet our bursary criteria we may be able to provide financial assistance.

5.3 We will make the reimbursement without undue delay, and not later than 30 days after the day on which you inform us of your decision to cancel

5.4 We will make the reimbursement using the same means of payment used for the initial transaction.

4. NYT Discretion in exceptional circumstances

6.1 NYT is able to offer discretionary transfers and refunds in exceptional circumstances. This will require submission of supporting evidence and review by the finance team. NYT does not guarantee transfers or refunds in any case.